

Service



> **Service & Maintenance**

As a division of the Airedale International group of companies Airedale Service are able to utilise our extensive knowledge and experience as a leading manufacturer to provide documented planned maintenance visits, and programmes, to suit all of our own equipment ranges, as well as those of other leading industry manufacturers.

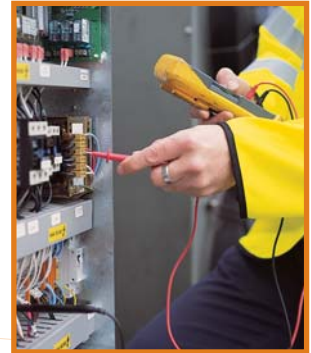
www.airedaleservice.com

Service

Service & Maintenance

There are a wide range of benefits available to all our Service & Maintenance Contract holders, including:

- > Prices fixed in writing for the duration of the contract for each level of maintenance plan available
- > In the event that any supplementary work is required on the equipment outside of the terms of the contract agreement, fixed costs for our direct labour and mileage will be stated in advance
- > Spare parts for equipment being maintained outside of the warranty period will be discounted by a minimum of 25%
- > A 24 hour, seven days a week call-out service is on hand throughout the year. This service will enable you to contact our duty engineer outside of normal working hours and in certain cases assistance can be given over the telephone. However, our duty engineer will be on call to attend site, usually within 24 hours or sooner, if required. This service is made available, without charge, to provide an enhanced service to our maintenance contract holders. Details of this on-call service will be forwarded on acceptance of the maintenance agreement.



CHILLERGUARD®

Our standard maintenance packages are listed below but these can naturally be tailored to meet your own specific needs.

CHILLERGUARD® GOLD

Contract includes:

- > Four maintenance inspection visits
- > All travel and mileage expenses related to the maintenance visits
- > All consumables required for the maintenance (Cleaning fluids, lubricants, etc)
- > All parts during the contract period
- > All costs related to service call-outs and repairs during the contract period
- > All refrigerant (if applicable)

CHILLERGUARD® SILVER

Contract includes:

- > Four maintenance inspection visits
- > All travel and mileage expenses related to the maintenance visits
- > All consumables required for the maintenance (Cleaning fluids, lubricants, etc)
- > All parts during the contract period
- > All costs related to service call-outs and repairs during the contract period



CHILLERGUARD® BRONZE PLUS

Contract includes:

- > Four maintenance inspection visits
- > All travel and mileage expenses related to the maintenance visits
- > All consumables required for the maintenance (Cleaning fluids, lubricants, etc)
- > Any call out for repair (Not covered under warranty)

CHILLERGUARD® BRONZE

Contract includes:

- > Four maintenance inspection visits
- > All travel and mileage expenses related to the maintenance visits
- > All consumables required for the maintenance (Cleaning fluids, lubricants, etc)

Call-Out Response Times

Airedale Service can offer specific call-out response times to meet your needs. We pride ourselves on the fact that any engineer we send will be fully qualified and fully equipped with the correct tooling.

Call Airedale Service now on +44 (0) 113 238 7704



Airedale Service

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All specifications are subject to change without prior notice
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